



The Management of SOCRATE S.p.A., a Sogesta Group company that designs, supplies, and offers maintenance and technical assistance for analysis, measurement, gas and flame detection systems that are especially used in the oil & gas sector, is deeply convinced that its corporate development basically depends on the ability to win the trust and meet the actual demands of the market, of its clients and of its employees. The Integrated Management System is an essential tool for directing and controlling corporate organisation, and for pursuing ongoing improvement. Internal consensus at all levels about improving services also in terms of economical solutions and efficiency, and the commitment to ensure constant compliance with the current legislation are an integral part of the company's operating mode.

In order to fulfill these principles and to pursue customer satisfaction, since 2000 the company has adopted an organisational system that complies with the UNI EN ISO 9001 regulation. This system is systematically implemented and updated. In 2010 the Management decided to encourage internal organisational improvements by extending its organisational framework to also handle issues related to the environment, energy, health and work safety, in an attempt to obtain certifications for the new Integrated System as a guarantee of correct implementation and compliance with standards specified in the relevant international regulations: UNI EN ISO 14001:2004, UNI CEI 16001:2009 and BS OHSAS 18001:2007.

The Management undertakes to provide the necessary means and resources, also demanding the utmost effort from all employees to ensure ongoing consistent implementation of the Integrated System as a natural consequence of understanding and agreeing with the corporate policy. The system is coordinated by a functional area that is assigned appropriate responsibilities and authority in the framework of the corporate management structure.

The Integrated System, which is the management tool for improving corporate performance, shall enable the following goals to be achieved:

- ◇ **S**atisfied clients by meeting their expectations in terms of quality and reliability of products and services provided;
- ◇ **O**btain acknowledgement of the efficacy of corporate processes from institutions, clients and internal personnel;
- ◇ **C**onsider optimising processes by ensuring that economic, social, environmental and energy goals defined are achieved by involving corporate personnel and ensuring their actual cooperation;
- ◇ **R**igorous compliance of technologically innovative products and systems designed and supplied with environment-friendly and safety requirements;
- ◇ **A**ctivate programmes designed to spread the corporate policy, to sensitise and involve personnel, clients, suppliers, functional areas of the group and whoever interacts with the company, guaranteeing efficiency and efficacy in the management of internal and external communications;
- ◇ **T**ake control of all processes, aspects and environmental, energy, health and safety impact to focus on steadily improving corporate performance by starting from the commitment to comply with legislative provisions, the requisites of registered volunteers and the requests of parties concerned;
- ◇ **E**nhance the efficiency of corporate processes by using the Integrated System as a corporate management tool.

The Management also wishes to underscore the fact that each employee must be aware that his activities contribute towards achieving corporate goals and that these can be effectively reached through daily activities carried out in compliance with corporate, legal and client-related rules.

As a guarantee of the commitments undertaken, the Integrated System is constantly subject to internal and external inspections to monitor the actual application status and to allow the Management to reanalyse the status in order to define performance improvement plans.